

Internet Banking
Things to Remember

1. The Web Site is www.transpecosbanks.com
2. The Online Banking requires a password.
3. User passwords **MUST** be at least 6 characters but no more than 15 characters. The password is **CASE-SPECIFIC**. They **CAN** include uppercase letters, lowercase letters, numbers and special keyboard characters, but **NONE** of those are required.
4. If the wrong password is entered three (3) times you will be **DISABLED!** At that time the only way to get back online is to have the bank re-enable you and then you **MUST** change your password again.
5. If you are disabled, contact the bank at (432) 445-9000, ask for Internet Banking Support.
6. You must have Adobe Reader to view your Statements.
7. If a transfer is **DENIED**, delete it or it will continue to try to post.
8. Internet Banking Technical Support may be contacted at (877) 445-9550.

Your Temporary Password is: _____